

PRODUCT & PRICING DISCLAIMERS

- **EPA registered pest controls not available for sale in the state of California.**
- Customer assumes all responsibility to determine if the products they purchase pass USDA organic requirements. Some products that have OMRI or Nat'l List status can lose that standing at any time without notice. We are not responsible for products purchased that can no longer be used in certified OG operations.
- Not all products we sell are registered in every state, buyer assumes all responsibility on products purchased that are not labeled for their state.
- Liability on defective products purchased by our customers are ultimately the responsibility of the manufacturer. Seven Springs Farm OFGS LLC is not liable for issues related to manufacturer defects, though we will do our best to assist in resolving issues.
- **Prices in this catalog are subject to change without notice.**

RETURNS AND CANCELLED ORDERS

All returns – Returns are subject to inspection. No returns on opened or damaged products. If you choose to return an item, you are responsible for the return shipping cost. We need a copy of your purchase invoice before issuing a refund.

Shortage or Damage - All issues must be reported within 3 days of receipt of your products. Claims made after this time frame are not eligible for reimbursement.

Truck Freight Returns- Freight returns are subject to a restocking fee of \$25 - \$50 per pallet.

Drop Ship and Non-Stock Item Returns: These items are not returnable or refundable.

Canceled Orders - If your order has processed and you decide to cancel before it ships out, **then** you will be charged a bookkeeping fee to cover our costs.

Returned Check Fee - \$30.00

SHIPPING POLICIES

Additions or changes to orders already paid and processed will incur additional costs.

Shipping Methods –We ship Monday thru Friday 8 am to 3 pm. All orders received after 3 pm generally ship the next business day unless we are backlogged with orders. Orders placed on the weekend will ship on Monday based on the order in which they were received.

Expedited Shipping –Next Day Air, 2nd Day or 3 Day Select orders that are placed on the weekend will be shipped on Monday. We do NOT ship over the weekend.

Shipping Pallet Deliveries - Full or partial pallets must be received and signed for by someone.